

# Very Simple: Kitchen

## GENERAL CONDITIONS OF SALE

Very Simple Things S.r.l.

### Article 1 -Preamble

1. These general conditions of sale (the "**General Conditions**") govern the methods and terms for the sale of furnishing products (the "**Products**") designed, developed, and manufactured by Very Simple Things S.r.l., with its registered office in San Lazzaro (BO), Via Dell'Industria no. 9, 40068, Tax Code/VAT no. 03700091204 ("**VST**" or the "**Seller**"). The General Conditions also apply to the provision of complementary services offered by VST in relation to the Products, such as, but not limited to, measurement survey, assembly, and design services, as better specified in Article 8 below (the "**Services**").
2. The sale of Products and Services takes place in the manner indicated in Article 3 below.
3. The Customer qualifies as a consumer, meaning the natural person who makes the purchase under these General Conditions (the "**Purchase Order**" or "**Order**") for purposes not related to any commercial or professional activity they may carry out (the "**Customer**" or the "**Buyer**").
4. These General Conditions and the resulting Agreements are governed by Italian law. This choice of law shall not, however, have the result of depriving the Customer of the protection afforded to them by provisions that cannot be derogated from by agreement by virtue of the law of the country where the Customer has their habitual residence within the European Union. The applicable regulations include, but are not limited to, the Italian Consumer Code (Legislative Decree no. 206/2005, the "**Consumer Code**"), the Italian E-commerce Decree (Legislative Decree no. 70/2003), and the relevant EU Directives on consumer rights. The General Conditions in force at the time the final quote is signed by the Customer shall apply to each Order.
5. This preamble forms an integral and substantial part of the purchase agreement (the "**Agreement**") that will be concluded between the Seller and the Customer.

### Article 2 – Subject of the Agreement

1. These General Conditions, made available to the Customer for reproduction and storage pursuant to Art. 12 of Legislative Decree no. 70/2003, concern the purchase of the Seller's Products and Services.
2. The catalogue of Products can be viewed on the Seller's website at the address [www.verysimplekitchen.com](http://www.verysimplekitchen.com) (the "**Website**"). By prior agreement between the Parties, the Seller may allow the Customer to view the Products at its showroom.

### Article 3 – Purchase Methods

Very Simple Things S.r.l  
Sede legale in Via Dell'Industria n. 9, San Lazzaro 40068 (BO)  
C.F./P. IVA n. 03700091204

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1. The purchase of the Products requires the definition of a custom project (the "**Project**") and the formulation of a personalized quote (the "**Quote**"), to be agreed upon with the Customer in the following ways:
  - (a) **Design and submission via online platform:** The Customer has the option to view the Product models available on the Website and to create a personalized Project using the configurator available on the Website's platform. Upon completion of the design, the Customer may submit their Project to the Seller through the specific online form in order to receive a Quote.
  - (b) **Submission of the project via e-mail:** Alternatively, the Customer may contact the Seller directly at the e-mail address **projects@verysimplekitchen.com**, submitting their own Project, created by the Customer or by a third party appointed by them, or requesting the Seller to create one, in order to also receive a Quote.
2. The Customer may request to use some of the Services made available by the Seller, as better described in Article 8 below.
3. Upon receipt of the Project, the Seller will send the Customer the Quote, containing an estimate of the costs, the requested Services, a preliminary description of the features of the requested Product, and the applicable General Conditions of Sale.
4. After the Seller sends the Quote, the Customer may request modifications, additions, or corrections to the Project via e-mail, or make them independently if they submitted their own Project, by sending the updated Project to the Seller. Such modifications, additions, and corrections may lead to an update of the Quote itself.
5. The process of project review and Quote update may be repeated multiple times until a final version of the Project and the related Quote is reached.
6. The Quotes transmitted by the Seller, whether following a request via the online platform or via e-mail correspondence, constitute a contractual proposal pursuant to Article 1326 of the Italian Civil Code, binding on the Seller for the terms and duration indicated in the Quote itself.
7. The Agreement shall be deemed concluded only upon the Seller's receipt of the Customer's express acceptance, to be given by sending the signed Quote (the "**Final Quote**").
8. Following the Customer's acceptance and, therefore, the receipt of the Final Quote, the Seller will send the Customer an order confirmation (the "**Order Confirmation**") by e-mail, which will summarize the chosen Products and Services, delivery timelines, Prices (including delivery costs), the delivery address, the invoice number (the "**Invoice Number**"), the General Conditions of Sale, and any special conditions applicable to the individual Purchase Order and determined following the Customer's specific requests. The Invoice Number must be used in all

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communication between the Customer and VST.

9. The Seller reserves the right not to accept the Customer's Order before the conclusion of the Agreement, without any liability arising therefrom, if—by way of example but not limited to—the data provided is incomplete, the technical conditions are not compatible with the Project, or further verification is necessary.
10. Unless otherwise indicated in writing by the Seller, the Quote is valid for 30 (thirty) days from the date it is sent to the Customer. If this period elapses without the Quote being signed and transmitted to the Seller, it shall be considered revoked and ineffective, without prejudice to the Customer's right to request a new, updated Quote.
11. The Seller is not responsible for information provided by the Customer concerning, by way of example only, (i) the measurements of the premises where the Product is to be installed, if not taken by personnel appointed by the Seller; (ii) Project drawings prepared by a third party or by the Customer; (iii) the correctness, completeness, and technical feasibility of the design solutions proposed by the Customer or a third party appointed by them; (iv) any discrepancies or issues that may arise during the realization of a Project created by a third party; (v) the address and instructions for the delivery of the Products.
12. It is understood that it is the Customer's responsibility to verify with the utmost care and attention the correctness of the data contained in the Final Quote and the Order Confirmation and to communicate to VST any request for changes within 24 (twenty-four) hours of receiving the Order Confirmation.

## **Article 4 – Acceptance of the General Conditions**

1. These General Conditions are valid from the day the Agreement is concluded between the Seller and the Customer and may be updated, supplemented, or modified at any time by the Seller, who will provide notice to the Customer via e-mail and through the pages of the Website; such updates/modifications and/or additions will be effective for future purchases.
2. The General Conditions must be read and examined by the Customer before signing the Final Quote and completing the purchase procedure. Submitting the Final Quote to the Seller implies full knowledge and complete acceptance of them.
3. Acceptance of the General Conditions must be manifested by correctly filling out all sections of the Quote and by selecting and accepting the checkboxes labeled "Acceptance of General Conditions" and "Privacy Policy."
4. The Customer unconditionally accepts and undertakes to observe, in its relations with the Seller, the General Conditions and payment terms set out below, declaring that it has read and accepts all the information provided to it pursuant to the aforementioned regulations, acknowledging that

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the Seller does not consider itself bound by different conditions unless previously agreed upon in writing.

## **Article 5 – Prices and Payment Methods**

1. All prices of the Products indicated on the Website and in the Quote sent to the Customer (the "**Prices**" or the "**Price**") are in Euros and are those in force at the time the Agreement is concluded. The Prices do not constitute a public offer to the Customer and, therefore, must always be considered indicative and subject to express confirmation by the Seller via e-mail.
2. Transport and delivery costs, as well as costs related to additional Services made available by the Seller, as indicated in the following paragraphs, are borne by the Customer and are adequately detailed in the Quote and the Order Confirmation.
3. During the formulation of the Quote, the Parties will agree on one of the following methods for paying the Price:
  - a. the Customer may pay the price by bank transfer to the coordinates communicated by the Seller, according to the terms agreed upon during the quotation phase and by the dates indicated in the Final Quote;
  - b. the Customer may request access to financing options offered by third parties affiliated with the Seller. In this case:
    - i. the Agreement shall be deemed concluded only subject to the approval of the financing by the lending institution;
    - ii. any delays or refusals not attributable to the Seller shall not give rise to any liability on the part of the Seller.
4. Until the Price is paid in full, the Products shall remain the exclusive property of the Seller, pursuant to and for the purposes of Art. 1523 of the Italian Civil Code. The transfer of ownership will only occur upon final settlement.
5. VST will issue the electronic invoice or receipt for the Purchase Order, sending a copy to the Customer via e-mail. The Customer will receive the original electronic invoice at the e-mail address provided during the purchase. If, within 72 (seventy-two) hours of receiving the Order Confirmation, the aforementioned copy of the electronic invoice is not received by e-mail, the Customer may contact VST customer service at [amministrazione@verysimplethings.com](mailto:amministrazione@verysimplethings.com). The information provided by the Customer shall be authoritative for the issuance of the invoice. Therefore, the Customer is solely responsible for the correctness and accuracy of the information provided.

## **Article 6 - Conclusion of the Agreement and Order Modification/Cancellation**

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1. The Agreement is deemed concluded upon the Seller's receipt of the Final Quote at the Seller's registered office, and the Customer will consequently be bound to pay the related Price.
2. The Customer has the right to cancel and/or request modifications to the Order by sending an e-mail to the Seller's address in the following cases:
  - (a) until they have signed the Final Quote; and
  - (b) until they have paid a first installment of the Price.
3. In any case, any modifications requested by the Customer must be expressly approved in writing by the Seller and may result in changes to the delivery times and the final Price.

## Article 7 – Delivery

1. The Customer is responsible for the truthfulness, completeness, and correctness of the information provided for delivery. To learn about the costs and features of the shipping solutions, the Customer can consult their reference designer. These costs and methods will be duly highlighted in the Order Confirmation.
2. The delivery of the Products may occur, at the Customer's choice, in one of the following ways:
  - (i) **Direct delivery by the Seller:** The Seller may, upon the Customer's request through the purchase of the Delivery and Assembly Service, as defined below, deliver the Products directly to the address indicated by the Customer. In this case, the Seller will inform the Customer of the expected delivery date, and the transport document signed by the Customer upon receipt will constitute proof of delivery.
  - (ii) **Shipment by a third-party courier:** The Seller will ship the Products by entrusting them to selected couriers who guarantee adequate standards of efficiency and service quality. Once the Products are handed over to the carrier, the Seller will send the Customer a shipping confirmation e-mail containing useful tracking details. The transport document (DDT) will in any case constitute proof of delivery to the carrier and, consequently, of the fulfillment of the Seller's delivery obligation.
  - (iii) **Ex-works collection:** Alternatively, the Customer may choose to personally collect the Products at the Seller's premises, at the address indicated in the Quote and/or Order Confirmation. In this case, the Customer must agree with the Seller on the date and time for collection. The Seller's delivery obligation will be deemed fulfilled at the moment the Products are made available at its premises, as attested by a delivery note or other document signed by the Customer at the time of collection.
3. It is understood in any case that the risk of loss of or damage to the Products shall pass to the Customer at the time of delivery to the carrier, upon collection by the Customer, or, in the case of direct delivery, at the time of delivery to the address indicated by the Customer.

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4. The presence of the Customer or a trusted person is required at the time of delivery to check that the packaging is intact and clean and that the Products received correspond to what is stated on the transport document or on the Order in cases where a transport document is not provided. In case of visible defects, such as incorrect quantity and/or wrong Product and non-integrity of the packaging, VST asks the Customer or their trusted representative to report these anomalies on the transport document or on the specific form found inside the packaging to allow VST to evaluate the report received.
5. The shipping and delivery timeframe is purely indicative and is not to be considered of the essence. If the delay in delivery exceeds 30 (thirty) days from the date of the conclusion of the Agreement, the Customer may request the Seller to make the delivery within an additional period designated by the Customer and appropriate to the circumstances. If this additional period expires without the Products being delivered, the Customer may withdraw from the Agreement by written communication as provided for in Article 14 below, and the Seller must refund to the Buyer without any delay all costs incurred under the Agreement.
6. If it is not possible to perform and/or complete the delivery due to incorrect and/or incomplete information, VST will request the Customer to pay the amount required for the performance and/or completion of the delivery.
7. No liability may be attributed to the Seller for delayed or non-delivery attributable to force majeure or unforeseeable circumstances. The Seller will not be liable to any party or third party for damages, losses, and costs incurred as a result of the non-performance of the Agreement for the aforementioned causes. The risk of loss of or damage to the Products passes to the Customer when the Customer (or a third party designated by the Customer and other than the carrier) acquires physical possession of the Product.

## Article 8 - Measurement, Assembly, and Design Services

1. The paid Services made available by the Seller, which may be requested by the Customer and included in the Quote, include:
  - i. Measurement Service: provides for the measurement of the environments where the Products are to be installed (the "**Survey**");
  - ii. Delivery and Assembly Service (the "**Delivery and Assembly**").
2. The Seller also provides the Customer with a Design Service handled by an interior designer appointed directly by the Seller, the cost of which is always included in the selling price of the Products and entails no additional costs for the Customer (the "**Design**").
3. The Survey Service is a paid service provided to Customers. The Survey consists of measuring the environment where the Product is to be installed and will be performed by personnel appointed

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by the Seller, after agreeing on an intervention date with the Customer. Any changes to the agreed date must be communicated by the Customer at least 5 (five) days in advance of the scheduled date.

4. For a correct Survey, the Customer is required to make the premises concerned accessible and clear, ensuring complete visibility of surfaces, walls, connections, and utilities. If there are obstacles, furniture, bulky materials, active construction sites, or impediments that hinder the proper conduct of the Survey or hide the presence of systems, the Seller cannot guarantee its accuracy, and any subsequent modifications to the Project or adaptation work during assembly will be at the exclusive expense of the Customer.
5. The cost of the Survey will be highlighted in the Quote or, if carried out before the Purchase Order, will be paid by the Customer and subsequently refunded by deducting it from the Price.
6. The Delivery and Assembly Service is a service that the Customer can request even after the Purchase Order and does not include connections/disconnections of electrical, gas, and water utilities. If the Customer chooses to carry out the assembly independently, or uses third parties not appointed by the Seller, the Seller will not be held responsible for any damage to persons or property, nor for defects, malfunctions, or non-conformities of the installation.
7. The cost of Delivery and Assembly is additional to the Price. Payment will be made according to the methods provided in Article 5 along with the payment of the Price. The day and time slot for the Delivery and Assembly will be agreed upon between the Customer and the Seller. Any changes must be communicated at least 10 (ten) days in advance.
8. The agreed Price for Delivery and Assembly does not include the costs or the handling of procedures required to obtain any permits for access to limited traffic zones (ZTL) or other areas subject to traffic restrictions. Any request for and management of permits for the occupation of public land, as well as for access to limited traffic zones (ZTL) or other restricted areas, shall be the sole responsibility and at the exclusive expense of the Customer. The Customer undertakes to notify the Supplier, with a minimum notice of fifteen (15) business days, of the need to operate in areas subject to restrictions. Any penalty, fine, additional cost or other charge arising from the failure to obtain the aforementioned permits, or from the failure to provide notice within the specified timeframe, shall remain entirely borne by the Customer.
9. If the Customer requests a postponement of the date set for Delivery and Assembly, and this postponement results in a delay of more than 60 (sixty) days from the originally agreed date, the Customer will be required to pay the Seller, as a penalty, an amount of EUR 150.00 (one hundred and fifty/00) for each additional month of delay (or fraction of a month exceeding 15 days), starting from the end of the aforementioned 60 (sixty) day period until the actual date of execution of the Delivery and Assembly.

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10. The penalty shall be due as lump-sum compensation for the increased management, storage, and logistical reorganization costs incurred by the Seller due to the postponement requested by the Customer, and is in addition to the Price indicated in the Final Quote.
11. The Customer must ensure the usability and accessibility of the premises to allow the execution of the Delivery and Assembly, report in advance the presence of hidden pipes or systems, and be present in person or through a delegated person during the intervention. At the end of the Assembly, the Customer must sign a liability waiver and, if present, note any anomalies or damages found during the intervention.
12. The execution of the Delivery and Assembly by the Seller will be subject to the prior performance of the Survey. If the Customer chooses not to use the Survey service and provides the measurements independently, the Seller cannot be held responsible for any measurement errors. In such cases, the modification or replacement of the custom-made Product will be entirely at the Customer's expense.
13. The personalized Design Service is carried out by an interior designer or technician appointed by the Seller, and is aimed at defining and optimizing the configuration of the environments and selected Products, taking into account the functional and aesthetic needs expressed by the Customer.
14. The Design Service can be provided remotely (via video call or e-mail exchange) or in person, subject to the professional's availability and according to the methods indicated on the Website. The cost of the Design Service is included in the selling price of the Products. It is understood that the Customer is entitled to a maximum of 10 (ten) revisions of the Project at no additional cost; for each subsequent revision after the tenth, a cost of EUR 50.00 (fifty/00) per revision will be applied.
15. The Customer undertakes to provide the appointed professional with all necessary information for a correct design, including any structural constraints, positioning of systems, measurements, or floor plans. In case of incomplete or incorrect information, the Seller cannot be held responsible for any necessary modifications to the Project or discrepancies with the reality of the environment.
16. The Design provided is strictly personalized and, as such, is not transferable to third parties nor can it be used for purposes other than those agreed with the Seller, unless authorized in writing.
17. Should the Customer decide to proceed with the realization of the Project using third parties, without using the Seller's Design Service or purchasing the Delivery and Assembly service offered by the Seller, the Seller assumes no responsibility for the material execution of the Project. In particular, the Seller is not liable for errors, discrepancies, damages, or defects resulting from:
  - i. imprecise or non-compliant execution with the design;



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- ii. use of materials, products, or solutions different from those suggested;
  - iii. modifications made by third parties;
  - iv. failure to comply with technical or design instructions. The Customer, in this case, assumes all liability arising from the use of the Project outside the contractual relationship with the Seller.
18. It is understood in any case that if the Customer uses a third party to prepare the Project, the Seller will limit itself to executing what is indicated in the received Project, without assuming any responsibility for the correctness, completeness, and technical feasibility of the proposed design solutions, nor for any discrepancies or issues that may arise during realization.

## Article 9 – Product Warranty

1. The Customer is entitled to the legal guarantee of conformity for the Products, with a duration of 24 (twenty-four) months from the date of delivery, as provided by the Consumer Code in Articles 128 to 135 (the "**Legal Guarantee**").
2. In addition to the Legal Guarantee, VST offers the Buyer an extended commercial guarantee with a total duration of 5 (five) years from the date of delivery of the Products (the "**Commercial Guarantee**") and it applies to the structures and products manufactured by VST itself. This Commercial Guarantee is provided voluntarily by the Seller, does not apply to products covered by third-party supplier warranties (e.g., appliances and countertops), and does not replace or limit the rights recognized by the Legal Guarantee and the Consumer Code.
3. During the coverage period of the Legal Guarantee, the Customer may always report any lack of conformity of the Products to VST within 26 (twenty-six) months from the delivery of the Products. For subsequent warranty periods, covered by the Commercial Guarantee and until its expiration, the Customer must report conformity defects within 2 (two) months of discovery.
4. Following the report made to VST via e-mail to [customerservice@verysimplekitchen.com](mailto:customerservice@verysimplekitchen.com), the Customer will have the right to request the repair or replacement of the Product, without prejudice to other rights provided by law in their favor. In case of a lack of conformity, the consumer is entitled, free of charge, to the repair or replacement of the Product, unless the requested remedy is impossible or excessively burdensome compared to the available alternative. If repair or replacement is not possible, the Customer is entitled to a price reduction or to the termination of the Agreement with the consequent refund of the amount paid.
5. The Seller will not be responsible for any damage resulting from improper use or wear and tear, inappropriate handling, and maintenance of the Product. By way of example, the Guarantee does not apply:
  - a. to Products that have been stored or assembled incorrectly by third parties other than

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the Seller or its delegates;

- b. to Products used improperly, which have been tampered with, altered, or cleaned with unsuitable procedures or products, or on which third parties other than VST have intervened;
- c. to normal wear and tear due to use;
- d. if the Products have been placed in outdoor or humid environments;
- e. to damage caused by impacts or accidents;
- f. to damage resulting from external causes (falls, infiltrations, atmospheric events, etc.);
- g. to indirect or incidental damages.

## Article 10 – Right of withdrawal

1. The Customer is entitled to all the rights under Articles 52 et seq. of the Consumer Code, and therefore the right to withdraw from the Agreement for any reason, without explanation and without any penalty, in the manner specified below (the "**Right of Withdrawal**").
2. The withdrawal period expires 14 days after the day on which the Customer or a third party, other than the Carrier and designated by the Customer, acquires physical possession of the Product(s) (the "**Withdrawal Period**"). The Right of Withdrawal is exercised by sending—before the expiry of the Withdrawal Period as indicated above—a notice of withdrawal (the "Notice of Withdrawal"), which can be sent in one of the following ways:
  - i. Via e-mail to the address: [customerservice@verysimplekitchen.com](mailto:customerservice@verysimplekitchen.com)
  - ii. By registered letter to the address: Very Simple Things SRL, Via dell'Industria 9 - 40068 San Lazzaro di Savena (BO) ITALY
3. The Notice of Withdrawal must specify the intention to withdraw from the Agreement and the Product for which the Right of Withdrawal is being exercised.
4. Following the correct exercise of the Right of Withdrawal, VST will send the Customer a case number via e-mail. This case number must be indicated by the Customer when returning the Products (the "**Return**").
5. The Return of the Products must take place within 14 (fourteen) days from the date on which the Customer sent the Notice of Withdrawal. This deadline will be met if the Customer sends back or hands over the Products subject to Withdrawal before the expiry of the 14 (fourteen) days. The Customer must return the Products by arranging for their shipment. All transport costs related to the Return of the products subject to withdrawal are borne by the Customer, and the Return is under the complete responsibility of the Customer. Furthermore, before the Return, the Customer must ensure and check that the Products subject to Withdrawal are intact and in a normal state of

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preservation, placed in the original packaging, complete in all its parts (including packaging and accessory documentation).

6. The Customer, in accordance with current legislation, will only be liable for any diminished value of the Products resulting from handling them in a manner other than what is necessary to establish the nature, characteristics, and functioning of the Products.
7. If the Right of Withdrawal has been correctly exercised in accordance with Articles 52 et seq. of the Consumer Code, VST will refund the Customer the full amount already paid for the purchase of the Products, including delivery costs, within 14 (fourteen) days from the day it was informed of the Customer's decision to withdraw from the Agreement. The amount will be refunded using the same means of payment used by the Customer for the initial transaction, unless the Customer expressly requests otherwise and provided that the Customer does not incur any costs as a result of the refund. VST, pursuant to and for the purposes of Art. 56 of the Consumer Code, reserves the right to withhold the refund until it has received the Products or until the Customer has demonstrated that they have sent back the Products, whichever situation occurs first.
8. It is understood between the Parties that the Right of Withdrawal referred to in this Article 10 does not apply to Products that are custom-made or clearly personalized, as provided for by Article 59, paragraph 1, letter c) of the Consumer Code. Therefore, all Products made according to the Customer's specific requests, such as the painting of products and the creation of custom-made products or custom work on the product, are excluded. The Legal Guarantee under the preceding Article 9 for defective or non-conforming Products remains unaffected in any case.

## **Article 11 – Governing Law and Jurisdiction**

1. Disputes arising from the interpretation, validity, and/or execution of these General Conditions shall be subject to the jurisdiction of the court of the Customer's place of residence or domicile.
2. If the Customer is based in a non-EU country, all disputes arising from the Agreement and the General Conditions of Sale shall be finally settled by a panel of one or more arbitrators according to the rules of the Arbitration Chamber of Bologna at the Chamber of Commerce of Bologna.

## **Article 12 – Final Clauses**

1. These General Conditions abrogate and supersede any prior agreement, understanding, or negotiation, whether written or oral, previously entered into between the parties concerning the subject matter of the Agreement.
2. For matters not expressly provided for herein, the applicable provisions of Italian law shall apply, including the Civil Code and the Consumer Code (Legislative Decree no. 206/2005). The application of such law is without prejudice to the rights granted to the Customer by the mandatory provisions of applicable European Union law and the consumer protection laws of the

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Customer's country of habitual residence.

## **Article 13 - Communications**

1. Without prejudice to cases expressly indicated—or established by legal obligations—communications between the Seller and the Customer will preferably take place via e-mail to their respective electronic addresses, which will be considered by both Parties as a valid means of communication and whose production in court cannot be challenged solely because they are electronic documents.
2. Both Parties may at any time change their e-mail address for the purposes of this article, provided they give timely notice to the other party in the manner established by the preceding paragraph.

## **Article 14 – Processing of Personal Data**

1. The Customer expressly declares to have read the information provided in the Website's privacy policy.
2. The rights deriving from privacy legislation and the information obligations arising from it for the Seller are examined online before the completion of the purchase procedure. The submission of the Order therefore implies full knowledge of them.
3. The Data Controller for the collection and processing of personal data is VST, as specified above, in the person of its legal representative Riccardo Randi.

## **ACCEPTANCE OF THE GENERAL CONDITIONS BY THE CUSTOMER**

Pursuant to and for the purposes of Articles 1341 and 1342 of the Italian Civil Code, the Customer, after careful reading, specifically approves the provisions referred to below: Art. 5 (Prices) - Art. 7 (Delivery) – Art. 8 (Measurement, Assembly, and Design Services) - Art. 9 (Product Warranty) - Art. 10 (Right of Withdrawal– Art. 12 (Final Clauses).

By selecting the appropriate checkbox "Acceptance of the attached general conditions" in the Quote, the Customer declares to have read, understood, and fully accepted these General Conditions, which form an integral and substantial part of the Agreement.

The General Conditions are made available to the Customer in electronic format, so as to allow for their storage, reproduction, and printing pursuant to Art. 51 of Legislative Decree 206/2005 (Consumer Code).